

Understanding your Fuel Bill



Flintshire Care & Repair
Gofal a Thrwisio Sir y Fflint



Simple Ways to Save:

- Check your meter readings when your bills arrive to make sure your bills are accurate. Estimated bills can cost you more.
- Buy gas and electricity from the same supplier. You may get a dual fuel discount.
- Pay your bills by direct debit or online.
- Contact your supplier to check you are on the cheapest tariff.
- Think about switching to a new supplier.
- Contact your energy supplier to see if you are eligible for their priority register. Suppliers offer support and assistance through this scheme. To qualify you need to meet one of the following criteria: Pensionable age, chronically sick, disabled, sight or hearing difficulties.
- The Warm Home Discount Scheme could mean up to £135 towards your fuel bill. Conditions for this grant depends on your energy supplier please contact your supplier to see if you qualify.

Information correct at time of printing, September 2013.

Energy Supplier

This is the company who supply you with your gas or electricity.

Fuel

This refers to the gas, electricity or oil you have in your home.

Customer Reference/Account number

If you need to ring your energy supplier you will need this number, which is found at the top of your bill and is specific to you and your home.

Billing Period

This can be monthly or quarterly and your bill will be based on the amount of fuel you have used in this period.

Tariff/Plan

This tells you what deal you have with your energy supplier.

Calculating the cost

The cost of your gas and electricity is based on how many units of fuel you have used. A unit is typically shown in Kwh.

The initial units are charged at a higher rate to cover the standing charges, followed by a cheaper price once a fixed number of units have been used.

Meter Reading

The reading on your meters will tell you how much energy you have used, the cost of your bill is based on the meter reading the energy supplier has for your home. Your meter reading will either be 'actual' or 'estimate.

Estimate (E) Your supplier has estimated your reading based on previous usage, if this is the case you can contact your supplier and provide them with an accurate meter reading.

Actual (A) Your supplier has used an actual meter reading. This is accurate at the time the bill is issued and so your bill will be correct.

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Free advice and home visits for older and disabled people in Flintshire



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Deall eich Bil Ynni

Arbedion syml:

- Cymharwch y ffigyrau ar eich bil gyda'r hyn sydd ar eich mesurydd. Mae biliau wedi eu hamcangyfrif yn gallu costio mwy.
- Prynwch nwy a thrydan gan yr un cyflenwr. Mi allech chi gael gostyngiad.
- Talwch eich biliau ar lein neu drwy ddebyd uniongyrchol.
- Holwch eich cwmni ynni i weld a ydych chi'n cael y pris gorau.
- Ystyriwch werth newid cwmni.
- Cysylltwch â'ch cyflenwr ynni i weld a ydych chi'n gymwys i fod ar eu rhestr flaenoriaeth. Drwy'r cynllun hwn mae cyflenwyr yn cynnig cymorth a chefnogaeth i bensiynwyr, cleifion hirdymor a phobl efo anableddau neu nam ar y golwg neu'r clyw.
- Drwy'r Cynllun Gostyngiad Cartrefi Cynnes mi allech chi gael hyd at £135 tuag at eich bil tanwydd. Mae'r grant hwn ond ar gael drwy rai cyflenwyr ynni. Cysylltwch â'ch cwmni felly i weld a ydych chi'n gymwys.

Yr wybodaeth yn gywir adeg argraffu'r daflen, Medi 2013.

Cwmni ynni

Y cwmni sy'n gwerthu'r ynni i chi.

Tanwydd

Yr olew, nwy neu drydan sy'n cynhesu eich tŷ.

Rhif Cyfeirnod/Cyfrif y Cwsmer

Pan fyddwch chi'n cysylltu â'r cwmni ynni mi fydd angen y rhif yma arnoch chi. Mae o'n rhif penodol i'ch tŷ chi ac i'w weld ar dop eich bil.

Cyfnod bilio

Y cyfnod y byddwch chi'n talu amdano. Fe all fod yn fis neu'n chwarter blwyddyn o hyd.

Pris/Cynllun

Costau'r ynni i chi, a sail eich bil.

Cyfri'r gost

Mae cost eich trydan a'ch nwy yn seiliedig ar faint o unedau y byddwch chi wedi eu defnyddio. Fel arfer bydd yr unedau i'w gweld ar y bil fel Kwh (Cilowat-oriau). Mae'r rhai cyntaf yn ddrytach er mwyn talu'r costau sefydlog (cost y mesurydd, cyflenwi ac ati).

Darlleniad y mesurydd

Mae eich mesurydd yn mesur faint o ynni y byddwch chi'n ei ddefnyddio. Mae eich bil yn seiliedig ar wir fesuriad neu amcangyfrif o'r ynni y byddwch chi wedi ei ddefnyddio.

Amcangyfrif (E) Mae eich cwmni ynni wedi amcangyfrif eich bil ar sail eich defnydd blaenorol. Fe allwch chi ddarllen y mesurydd a chysylltu efo'r cwmni i roi'r gwir fesuriad iddyn nhw.

Gwir (A) Mae eich cwmni ynni wedi seilio eich bil ar ddarlleniad o'r mesurydd. Mae'r ffigwr yn wir fesuriad ac felly mae eich bil yn gywir.

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Cyngor am ddim yn y cartref ar gyfer
pobl hŷn ac anabl yn Sir y Fflint

Wedi ei ariannu gan y Loteri Genedlaethol
drwy Gronfa'r Loteri Fawr



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